

# ISO/IEC 20000

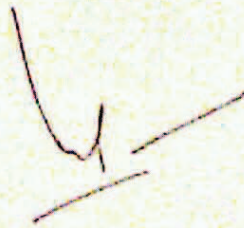
## CERTIFICATE

Foundation Certificate in  
IT Service Management  
ACCORDING TO ISO/IEC 20000

Presented to:

**Cristian Lazar**

18-08-2010



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